
Sharing Data with Hospitals for Readmissions, ACOs

Dashboard software that generates Key Performance Indicators for at-a-glance data with analysis tools including drill downs and reporting

Why Hospital Readmissions are Important Now

Reducing readmissions has been an issue for hospitals for some time, with readmissions within 30 days causing a penalty in Medicare payment. Long-Term and Post-Acute Care providers have been working with their hospital partners to support their efforts to reduce readmissions.

Financial Incentives for SNFs

SNFs will be eligible for incentive payments related to readmissions in 2019. A provision of the Protecting Access to Medicare Act of 2014 calls for a SNF Value-Based Purchasing Program under which incentive payments are made to SNFs in a fiscal year. That program is to begin in 2019 and shall apply to payments for services furnished on or after October 1, 2018.

ACOs Starting Successfully

Accountable Care Organizations (ACOs) were created as part of the Affordable Care Act. Providers that participate in ACOs will share savings in return for integrating the care they provide to Medicare fee-for-service beneficiaries while meeting quality criteria. Only physicians and hospitals that employ physicians can form an ACO, but SNFs, can participate.

When hospitals are selecting the LTPAC facilities they choose for their ACO, they will be looking for high quality information that is available with NetSolutions Insight dashboards.

Quality Measures on Nursing Home Compare, Five Star Rating

Six new quality measures were added to CMS' Nursing Home Compare website in 2016. Three of them report facility results on readmission measures: short-stay residents successfully discharged to the community, short-stay residents rehospitalized, and short-stay residents who had an outpatient emergency department visit. These measures also will be used in the calculations for CMS' Five-Star Rating program.

NetSolutions for the Data You Need Today and Tomorrow

Look to NetSolutions Insight dashboard software for information needed in discussions with hospitals, such as your facility's readmission statistics before and after 30 and 7 days, with patients' payors, and diagnoses. You can compare readmission histories from multiple hospitals.

The NetSolutions Dashboard feature provides seven Key Performance Indicators on readmissions.

SNFQAPI: To address readmissions, comply with CMS' upcoming QAPI initiative, and improve survey and Five-Star scores, LTPAC providers are reviewing products proven to improve quality such as SNFQAPI. [For more information on SNFQAPI and the NetSolutions interface, click here.](#)
nttdataltc.com/documents/products/snfqapi-netsolutions-interface.pdf

The NetSolutions System

Admit Discharge Transfer (ADT)

Revenue Cycle Management

» AR-Billing

» Resident Funds

» General Ledger, Accounts Payable

Electronic Medical Record

» MDS 3.0

» Care Plan

» Progress Notes

» Therapy

» User-Defined Assessments

» Wound Management

Medication Management

» eCharting, eMAR

» Clinical Decision Support

» Physician Orders

» ePrescribing

Documentation Management

» Incident Reporting, Infection Control

» eDocuments

» eResults

Communications

» Insight Dashboards

» Point of Care

» CareConnection

» eAssignment and Messaging

» Resident & Resource Scheduling

» Customer Relationship Management

» SNFQAPI

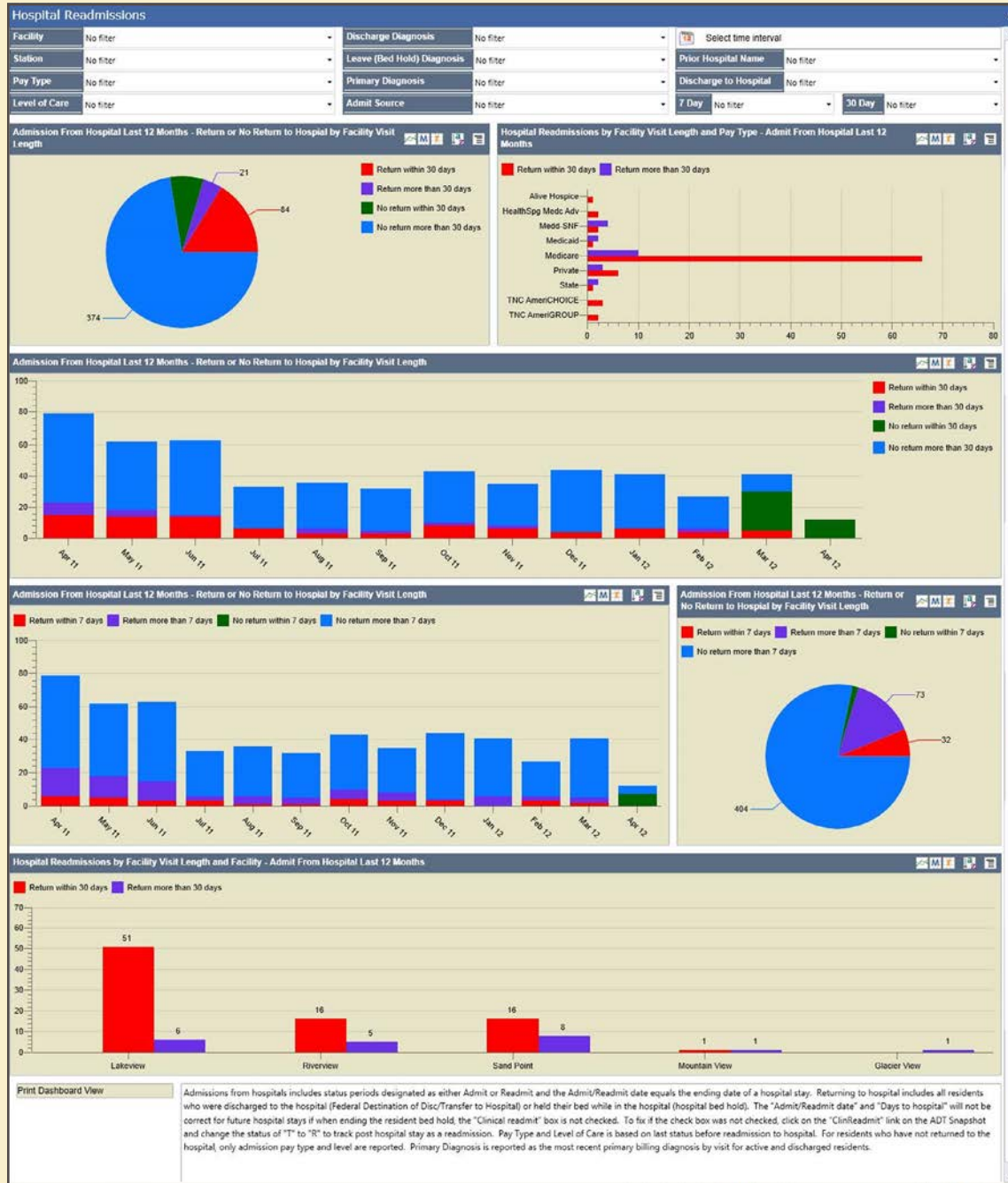
» eAssignment & Messaging



Long Term Post Acute Care
+Skilled Nursing Facility

CCHIT® certification gives you an objective way to select LTPAC software that is secure, complete, and ready for Electronic Health Records.

NetSolutions Insight for Hospital Readmission Information



You choose the format you prefer for your data analysis with Insight. This sample page shows that you can view your population in a pie chart showing readmissions (in fewer or more than 30 days) and those who did not return within or more than 30 days. Bar charts above show readmits by facility length of stay and by payor. Comparison information for readmissions by hospital is shown in a bar chart.

Use the filters at the top to report by topic such as Pay Type, Level of Care, and Discharge Diagnosis. You can add criteria, including the hospital admitted from and to, as well as before/after 7 days and 30 days.

A crucial part of all QI activities is identifying problems to address and then monitoring the results of your QI activities. A great tool for this is NetSolutions Insight. It gives you a Hospital Readmissions page you can check anytime anywhere for key performance indicators (KPIs).

For your readmission reduction work, you'll want to watch that page for a quick update and to drill down to details. **See sample on the previous page.**

Data Available from NetSolutions Insight for Readmissions

Get to the details fast on the following items that are reported in Insight based on entries in your NetSolutions system. You can sort by all of them and most can be used in a pivot table to query needed data.

Admit level of care	Diagnosis at discharge	Level of care
Admit or Readmit	Discharge info or reason	Pay type
Admit or Readmit date	Discharge to hospital	Primary diagnosis
Admit pay type	Duration Type	Prior hospital admit
Admit source	Facility	Prior hospital discharge
Age at admit	Facility code	Prior hospital name
Age to hospital	Health record number	Prior hospital new spell
Date to hospital	Hospital admit date	Prior hospital stay days
Days before hospital	Hospital discharge date	Resident name
Days w/o hospital	Hospital (readmit hospital)	State
Discharge date	Hospital stay days	Station
Discharge destination	Leave diagnosis	Visit admit date

Background Information on Adverse Events found in SNFs

Although CMS has not yet assembled a list of “all-condition risk-adjusted potentially preventable hospital readmissions,” some experts think that a starting place for the list will be a February 2014 report from the Office of the Inspector General (OIG), “Adverse Events in Skilled Nursing Facilities: National Incidence Among Medicare Beneficiaries.”

To identify beneficiaries who were likely to have experienced adverse and temporary harm events during their SNF stays, the OIG contracted screeners who reviewed the records of a sample of patients with SNF stays.

The OIG report (page 45) includes in its findings a list of Adverse Events and Temporary Harm Events, broken down by events related to Medication (such as delirium and excessive bleeding), Resident Care (including fall and pressure ulcer), and Infections (including aspiration pneumonia and other respiratory infections).

The OIG report is available at: <http://oig.hhs.gov/oei/reports/oei-06-11-00370.pdf>

To Learn More

Contact an NTT DATA LTC Solutions representative to discuss how our offerings would work for your organization.

Contact us at
James.Ingalls@nttdata.com
Jill.Moss@nttdata.com

800-426-2675

About NTT DATA

NTT DATA is your Innovation Partner anywhere around the world. With business operations in more than 35 countries, we put emphasis on long-term commitment and combine global reach and local intimacy to provide premier professional services from consulting, system development, business process and IT outsourcing to cloud-based solutions.

Visit www.nttdata.com/americas to learn how our consultants, projects, managed services, and outsourcing engagements deliver value for a range of businesses and government agencies.